

Alliance Pipeline Community Relations

April 2009



Investing in Your Community

We don't just work in your community – we live there too, in the towns and cities near our compressor stations and central offices in Eden Prairie, Minnesota, and Calgary, Alberta. We are committed to being good neighbours and good corporate citizens.

Because we are part of your communities, we want to help make them even stronger. That's why we invest in education, environmental stewardship, community development, safety, and leadership development initiatives in each state and province where we operate through the Community Alliance program. Visit our website, www.alliance-pipeline.com, to see our criteria for community funding. You can apply online. We also support our employees in their volunteer activities through our Empowerment Fund that provides corporate financial support to their worthy causes.

To date, we've invested more than \$7 million in people and projects to enhance communities across our system in Canada and the United States. Here are some of the projects we are proud to have sponsored in Canada:

- \$100,000 for the Alliance Pipeline Aquatic Centre in Whitecourt, Alberta.
- \$500,000 to STARS, Alberta's emergency air ambulance service.
- More than \$250,000 for Ducks Unlimited Canada to support wetlands restoration and rehabilitation of forage land in southeast Saskatchewan.
- Each year, Alliance Pipeline awards scholarships for high level leadership training at the prestigious Banff Centre in Alberta to members of non-profit and charitable groups serving the communities in which we operate.

Good Neighbours

Our promise to you is that we will be good neighbours. That means staying in touch, taking time to listen to your concerns or questions and responding to them in a timely manner.



We have community representatives who keep the lines of communication open in each of the provinces and states our pipeline traverses. We work hard to maintain strong relationships based on trust, honesty and respect. We are committed to the safety of each person living or working near the Alliance pipeline and we do our best to help you understand how our system works and how to stay safe.

We host information sessions, participate in community events to show people how our system works, and how together, we can keep the public safe and prevent damage to our system. Call Before You Dig services offer a key defence against pipeline damage, and in the unlikely event of an emergency, we have a detailed response plan that we share with local and regional first-responders.

Twice a year we distribute a community newsletter and have a toll-free number, so you can contact us anytime.

www.alliance-pipeline.com





Alliance Pipeline began operations on December 1, 2000, transporting natural gas through a 3,719-kilometre (2,311-mile) pipeline system that collects gas in northeastern British Columbia and northwestern Alberta, running underground through Saskatchewan, North Dakota, Minnesota, Iowa, and terminating in Illinois, the heart of the U.S. Midwest. Alliance delivers more than 1.6 billion cubic feet per day of rich, high-energy natural gas to the Chicago market, enough to fuel the needs of approximately seven million average homes per day.

Call Before You Dig

If you see a marker, it means there is a pipeline nearby and that you need to "Call Before You Dig" to have the pipeline located and staked so you can safely carry on with your work. Having buried utilities located and marked by a qualified representative before you start work near the Alliance system is essential to effective damage prevention, and it's the law.



Pipeline

Alliance is member of Call Before You Dig services in British Columbia, Alberta and Saskatchewan. Residents or contractors who are planning work around our pipeline must call these provincial services to determine which underground facilities are in the vicinity of their activity.

British Columbia One Call
1-800-474-6886

Alberta One-Call
1-800-242-3447

Saskatchewan 1st Call
1-866-828-4888

Contact numbers are always listed on our printed material and our website www.alliance-pipeline.com. You can call Alliance any time at 1-800-717-9017.

We are trailblazers.
We are innovators.
We are focused.
We are Alliance Pipeline.

