

Alliance Pipeline Overview

April 2009



About Us

Alliance Pipeline is committed to transporting natural gas in a safe and efficient manner. With more than 300 dedicated employees across our North American operations, we strive to be good neighbors who support the communities where we live and work, while we seek new business opportunities to transport natural gas, the cleanest burning fossil fuel available today.

Pipeline Operations

The 2,311-mile Alliance Pipeline natural gas system is operated by some of the best people in the industry – experienced and skilled technicians in our field offices and 14 mainline compressor stations from northeast British Columbia, Canada to the U.S. Midwest. We are dedicated to maintaining the system, following rigorous pipeline industry safety standards – standards that we continually seek to challenge and improve upon.

Pipeline Integrity

Simply put, pipeline integrity involves managing the pipeline – from design and construction, to operations and maintenance – ensuring the physical condition of the pipeline and related facilities. The Alliance pipeline was designed and constructed to standards that meet or exceed all regulatory and pipeline code requirements. The Integrity Management Program is the cornerstone of our pipeline design, operating, and maintenance plans, and is the key to safe, efficient and reliable natural gas transportation.

Environment, Health and Safety

Social and environmental responsibility has always been our commitment. That means protecting the environment around us, and keeping our neighbors and employees safe. We comply with, or exceed, all applicable health, safety and environmental laws and regulations. The standards for our pipeline industry are high and our corporate standards are higher, but compliance is not enough. We strive for excellence. Our goal is an injury-free workplace, safe communities and a healthy environment, and we're proud to have received several industry awards for leadership in these areas.

Community Relations

We don't just work in your community – we live there too. We are committed to being good neighbors and contributing corporate citizens. We invest in programs and causes that



help people in our communities, including our own employees. We are proud supporters of projects and initiatives that support education, environmental stewardship, community development, safety, and leadership development in each province and state where we operate. To date, we've invested more than \$7 million in the development and enhancement of communities across our system.

Emergency Preparedness

We have one of the best safety and performance records in the natural gas transmission industry. However, in the unlikely event of a pipeline emergency, we are prepared to respond quickly and effectively.

Our system is monitored 24 hours a day, seven days a week by our Gas Control Center in Calgary, Alberta, Canada. In an emergency, we can remotely shut down the system to stop the flow of gas and isolate the area so we can assess and remedy any problems.

We share our emergency response plan with our communities, and to keep the lines of communication open, we encourage ongoing dialog with our residents, distribute a newsletter twice a year and regularly participate in community events and activities.



Alliance Pipeline began operations on December 1, 2000, transporting natural gas through a 2,311-mile pipeline system that collects gas in northeastern British Columbia and northwestern Alberta, running underground through Saskatchewan, North Dakota, Minnesota, Iowa, and terminating in Illinois, the heart of the U.S. Midwest. Alliance delivers more than 1.6 billion cubic feet per day of rich, high-energy natural gas to the Chicago market, enough to fuel the needs of approximately seven million average homes per day.

Damage Prevention

Ongoing education and public awareness about the existence of pipelines and how to safely live and work near them is essential to effective damage prevention. We believe that collaboration between our employees and an informed public is key to ensuring public and pipeline safety. We communicate regularly with our neighbors, governments and emergency service personnel in the communities in which we operate.

Pipeline markers, displaying our toll-free emergency number (1-800-884-8811) are located at road crossings, fence lines, rail crossings and navigable watercourses. It is important to note that the pipeline markers do not indicate the exact location of the pipeline.

Call Before You Dig

If you see a marker, it means there is a pipeline nearby and that you need to "Call Before You Dig" to have the pipeline located and staked so you can safely carry on with your work. Having buried



utilities located and marked by a qualified representative before you start work near the Alliance system is essential to effective damage prevention, and it's the law.

Pipeline

If you are planning work around our pipeline, call 811 from anywhere in the country. The call will be routed to the local One Call Center where they will determine which underground facilities are in the vicinity of your activity.

Contact numbers are always listed on our printed material and our website www.alliance-pipeline.com. You can call Alliance any time at 1-877-733-3183.



**Know what's below.
Call before you dig.**

We are trailblazers.

We are innovators.

We are focused.

We are Alliance Pipeline.

